# ORGANISATIONAL CHANGE OVERVIEW & SCRUTINY COMMITTEE 13 MAY 2019

Minutes of the meeting of the Organisational Change Overview & Scrutiny Committee of Flintshire County Council held in the Deeside Leisure Centre, Chester Road West, Queensferry, Flintshire CH5 1SA on Monday, 13th May, 2019

#### PRESENT:

Councillors: Janet Axworthy, Sean Bibby, Geoff Collett, Ian Dunbar, Paul Johnson, Tudor Jones, Brian Lloyd, Dave Mackie, Mike Reece, Ralph Small, Paul Shotton, Andy Williams, and David Wisinger

**APOLOGIES**: Councillor Marion Bateman

**ALSO PRESENT:** Councillor Christine Jones

**CONTRIBUTORS:** Councillor Ian Roberts, Leader of the Council and Cabinet Member for Education, Councillor Billy Mullin, Cabinet Member for Corporate Management and Assets, Councillor Dave Hughes, Cabinet Member for Housing, Chief Executive, and Chief Officer (Streetscene and Transportation)

Mike Welch, Managing Director, and Neil Williams, Company Secretary, Aura Leisure and Libraries Limited attended for minute number 7. Rob Lawton, Operations Manager, and Steve Jones, Managing Director, NEWydd Catering and Cleaning Limited attended for minute number 8.

**IN ATTENDANCE**: Overview & Scrutiny Facilitator and Democratic Services Officer

#### 1. APPOINTMENT OF CHAIR

The Overview & Scrutiny Facilitator gave a reminder that at the Annual General Meeting, Council had resolved that the Independent Alliance group should nominate the Chair of the Committee. The nomination from the Group had been for Councillor Dave Mackie. On being put to the vote, the nomination was confirmed.

#### **RESOLVED:**

That Councillor Dave Mackie be confirmed as Chairman of the Committee for the municipal year.

(From this point, Councillor Mackie chaired the remainder of the meeting)

#### 2. APPOINTMENT OF VICE-CHAIR

The Chairman sought nominations for the appointment of Vice-Chair. Councillor Geoff Collett was nominated by Councillor Paul Shotton and this was seconded by Councillor David Wisinger. On being put to the vote, the nomination was carried. No further nominations were received.

#### **RESOLVED:**

That Councillor Dave Mackie be confirmed as Chairman of the Committee for the municipal year.

# 3. <u>DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)</u>

Councillor Tudor Jones declared a personal and prejudicial interest in the following items:

Item 7: Aura Leisure and Libraries Progress Review

Item 8: NEWydd Catering and Cleaning Progress Review

## 4. MINUTES

The minutes of the meeting held on 18 March 2018 were submitted.

The recommendation was proposed by Councillor David Wisinger and seconded by Councillor Mike Reece.

# **RESOLVED**:

That the minutes be approved as a correct record and signed by the Chairman

### 5. FORWARD WORK PROGRAMME

The Overview and Scrutiny Facilitator presented the current Forward Work Programme for consideration. She drew attention to the items scheduled for the next meeting of the Committee to be held on 1 July 2019, and reminded Members that following a suggestion at the previous meeting it had been agreed that the meeting would be held at Holywell Leisure Centre.

The Facilitator referred to the item to be scheduled on Connah's Quay Swimming Pool – Cambrian Aquatics Mid-Year Progress Report 2018/19. She explained that it had been agreed that a core group of Members would meet with representatives of Cambrian Aquatics at the end of May and would provide feedback to a future meeting of the Committee.

The Chief Executive suggested the following items be considered at future meetings of the Committee as potential new Alternative Delivery Models (ADMs)/collaborations:

- Theatr Clwyd
- Social Care
- Streetscene and Housing Trading Service
- CCTV Joint working with Wrexham Council

#### **RESOLVED:**

(a) That the Forward Work Programme as submitted be approved; and

(b) That the Overview & Scrutiny Facilitator, in consultation with the Chair of the Committee, be authorised to vary the Forward Work Programme between meetings as the need arises.

# 6. <u>LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985 - TO CONSIDER THE EXCLUSION OF THE PRESS AND PUBLIC</u>

## **RESOLVED**:

That the press and public be excluded for the remainder of the meeting for the following items by virtue of exempt information under paragraph(s) 14 of Part 4 of Schedule 12A of the Local Government Act 1972 (as amended).

#### 7. <u>AURA PROGRESS REVIEW</u>

The Chief Executive introduced a report to enable the Committee to review the progress of Aura Leisure and Libraries Limited since establishment in September 2017. The Chief Executive provided background information and context and invited Mike Welch, Managing Director, and Neil Williams, Company Secretary, to report on the performance of Aura Leisure and Libraries Limited over the past year (2018/19), and the Business Plan and financial projections for 2019/20.

The Managing Director and Company Secretary gave a presentation which covered the following main points:

- Aura Executive update
- Mold Leisure Centre
- Jade Jones Pavilion
- Libraries
- Financial Performance 2018/19
- Annual General Meeting
- Aura Business Plan 2019/23

Councillor Tudor Jones spoke of the value and excellent service provided by the mobile library service to local communities and congratulated the Managing Director and his team on the improvements to services.

Members asked a number of questions around funding, pay policy, National Living Wage, pensions, recruitment and retention of staff, marketing, governance, and car parking. Councillors Paul Shotton and Ian Dunbar asked for an update on Connah's Quay Sports Hall.

During discussion the Chief Executive advised that the Council continued to have a close and productive working relationship with the Aura Board and Management Team and Aura was proactive in involving the Council in its business decisions. He said the Council would continue to play a full role in supporting the organisation to sustain performance over the coming years.

Members congratulated the Managing Director and his team on the progress and achievements gained and commented on the ongoing successful performance of the Company.

The Chairman thanked Mike Welch and Neil Williams for their presentation and for answering the questions from Members.

Councillor Tudor Jones requested that a support mechanism should be made available to other Alternative Delivery Model Services within the County to ensure their continued success.

The recommendations were proposed by Councillor David Wisinger and duly seconded.

#### **RESOLVED:**

- (a) That the Committee recognises the progress made by Aura Leisure and Libraries Limited since its establishment in September 2017 and commends the performance achieved; and
- (b) That the challenges sustaining business performance be noted.
- (c) That the Council and Aura have discussions regarding the future of the Connah's Quay Leisure Centre with local Members.
- (d) That support is made available to all Alternative Delivery Models within the County to ensure their continued success.

#### 8. <u>NEWYDD CATERING AND CLEANING PROGRESS REVIEW</u>

The Chief Officer (Streetscene and Transportation) introduced a report to enable the Committee to review the progress of NEWydd since establishment in 2017. The Chief Officer provided background information and invited Rob Lawton, Operations Manager, and Steve Wyn Jones – Managing Director, to report on how the transition had developed and on the NEWydd Business Plan for the financial year 2019/20 – 2021/22.

The Managing Director gave a presentation which covered the following main points:

- overview
- financial performance
- Year 2
- Business Plan 2019/20
- risks and mitigation

Members raised a number of questions around school meals, healthy eating and wellbeing initiatives, cleaning services, recruitment and retention of staff, pay policy, pensions, and governance. Members also raised questions on the opportunities available to provide services in the private sector.

During discussion the Chief Officer advised that the Council continued to have a close and productive working relationship with NEWydd Catering and Cleaning Limited and the Company was proactive in involving the Council in its business decisions. The Council would continue to play a full role in supporting

NEWydd Catering and Cleaning Limited to sustain performance over the coming years.

The Chairman thanked Steve Jones and Rob Lawton for their presentation and for answering Members questions.

The recommendations were proposed by Councillor David Wisinger and duly seconded.

#### **RESOLVED:**

- (a) That the Committee recognises the progress made by NEWydd Catering an Cleaning Ltd since its establishment in May 2017 and commends the performance achieved; and
- (b) That the challenges sustaining business performance be noted.

# 9. MEMBERS OF THE PRESS AND PUBLIC IN ATTENDANCE

There were no members of the press or the public in attendance.

(The meeting started at 10.00 am and ended at 12.55 pm)

| Chairman |
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